2014

Community Resource Guide For Older Adults in Davie County

Compiled by:



With assistance from the Community Affairs & Communications Subcommittee of the Davie County Aging Services Planning Committee.

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Welcome!

This directory is meant to serve as a source of information on services and assistance available for older adults, caregivers and family members in Davie County. While we have made every effort to include a comprehensive listing within the constraints of our time and resources, we do not claim that this publication is all-inclusive regarding services for older adults, nor that it is free of errors.

Inclusion in this directory does not constitute an endorsement or recommendation by Davie County Senior Services or the Community Affairs & Communications Subcommittee of the Davie County Aging Services Planning Committee, nor does exclusion imply a negative evaluation.

For corrections, updates or suggestions for additions, please notify Davie County Senior Services at

336-753-6230

or by email at

seniorguide@co.davie.nc.us

The online guide will be updated as often as time permits.

It can be accessed at

www.daviecountync.gov/seniorservices

Special thanks to Jake Reavis, Appalachian State University student who compiled much of the original information for this guide as part of his Summer Intern project, as well as the Community Affairs & Communications Subcommittee of the Davie County Aging Services Planning Committee for their assistance. The Aging Services Planning Committee is comprised of Davie County residents appointed by the Board of County Commissioners. They serve in advocacy for older adults, persons with disabilities and their caregivers. The Committee meets bi-monthly in oversight of public funding that enables older adults to age in their homes as long as possible. For more information on the committee, call the Area Agency on Aging at 336-904-0300.

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ADULT DAY CARE

In County:

 The Carter House at Bermuda Village 112 Bermuda Village Drive Bermuda Run, NC 27006

Phone: 336-998-6712

Open from 9 a.m. to 5 p.m., the Carter House is a day program for seniors with cognitive impairment (including dementia and Alzheimer's disease). Includes individualized activities based on participants' backgrounds and interests as well as a mentor program.

Out of County:

Abundant Living – Salisbury
 1416A South Martin Luther King Jr. Avenue
 Salisbury, NC 28144

Phone: 704-637-3940

Hours: 7:15am – 5:30pm Monday through Friday

Provides adult day care for the elderly and disabled. Contact for specific

eligibility requirements.

• ElderCenter of Iredell County

PO Box 1162 248 Davie Avenue Statesville, NC 28677 Phone: 704-873-0720

Eligibility: Must be enrolled at least two days a week; able to feed yourself

and use the restroom by yourself; must come in for interview

• Elizabeth & Tab Williams Adult Day Care – Winston-Salem

231 Melrose Street

Winston-Salem, NC 27103

Phone: 336-724-2155

Hours: 7:00 a.m. – 4:00 p.m.; 4:00 p.m. – 6:00 p.m. (extended hours)

An adult day care with medical supervision included; registered nurses and nursing assistants on staff; all employees trained to take care of clients with dementia-related issues; baths, dentistry care, and barber/beauticians available.

Life Center of Davidson (Lexington)

601 Center Street Lexington, NC 27292 Phone: 336-249-2155

Hours: 7:15 a.m. - 5:30 p.m.

An adult day care that offers assistance with bathing, shaving, and the restroom; also provides medication assistance; offers nutritious meals and snacks;

exercise, music, and games available as well.

ALZHEIMER'S DISEASE / DEMENTIA / MEMORY IMPAIRMENT

Alzheimer's Association of Western Carolina

Greensboro office

4615 Bundas Drive, Suite 103

Greensboro, NC 27407

Mailing address: PO Box 715, Greensboro, NC 27402

Charlotte Office 3800 Shamrock Drive Charlotte, NC 28215

Phone: 704-532-7390 (Charlotte office)

336-285-5920 (Greensboro office)

24/7 Helpline: 800-272-3900

Web: www.alz.org/northcarolina

Toll-free helpline for caregiver assistance; support groups; basic caregiver courses; books and periodicals; quarterly newsletter; information and referral to community resources; state and federal advocacy information and updates.

• Alzheimer's North Carolina

1305 Navaho Drive, Suite 101

Raleigh, NC 27609 Phone: 919-832-3732 Web: www.alznc.org

Find conferences and Alzheimer's education seminars for caregivers.

Davie County Senior Services

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountvnc.gov

Offers support group; resources including books, movies, etc.; educational

seminars on Alzheimer's disease.

Hospice & Palliative Care – Davie County

377 Hospital Street, Suite 103

Mocksville, NC 27028 Phone: 336-753-0212

Offers emotional support and comfort to patients and families; provides care to patients with potentially life-limiting illness, including Alzheimer's.

Silver Alert

Phone: 1-800-522-5437

Notifies the public about missing, endangered adults that suffer from dementia, Alzheimer's, etc.

Sticht Center on Aging and Rehabilitation

Wake Forest Baptist Health

Medical Center Boulevard

Winston Salem, NC 27107

Phone: 336-713-8250 (Geriatric Clinic)

Caring for multiple complex problems is a specialty for the Sticht Center; offers geriatric medical attention, rehabilitation, and psychiatry services all under one roof.

ANIMAL CARE SERVICES

4 Paws Pet Foundation

PO Box 58

Clemmons, NC 27012

336-778-0582

A non-profit organization that strives to rescue and place pets in loving homes.

Godbey Creek Canine Rescue (dogs only)

1147 Godbey Road

Mocksville, NC 27028

336-972-4511

A non-profit organization that strives to rescue and place dogs in loving homes.

Humane Society of Davie County

291 Eaton Road

Mocksville, NC 27028

336-751-5214

Strives to prevent cruelty to animals through rescue, adoption and education. Holds regular spay/neuter clinics and rabies vaccination clinics.

ASSISTED LIVING

See Long Term Care

BLIND AND VISUALLY IMPAIRED

 Davie County Library 371 North Main Street Mocksville, NC 27028 Phone: 336-753-6030

Web: www.library.daviecounty.org

Braille books available; have a reader printer for magnifying documents.

 Davie Social Worker for the Blind 4265 Brownsboro Road, Suite 100 Winston Salem, NC 27106

Phone: 336-751-8800 @ Davie County DSS

336-896-2227

Email: alysia.wells@dhhs.nc.gov

Lions Club

Phone: 336-751-5172 (home of Patricia Crenshaw, Lions Club president)

Email: info@mocksvillelions.org
Web: www.mocksvillelions.org

Eligibility: must be financially needy; screening process involved.

Arranges sight exams for clients; also provides glasses if needed.

 North Carolina Library for the Blind and Physically Handicapped 1841 Capital Boulevard

Raleigh, NC 27635 Phone: 1-888-388-2460

Eligibility: approval to use the library is obtained through a written application available at the Davie County Library (336-753-6030)

Makes available books and magazines that have been recorded in Braille.

 North Carolina Services for the Blind 4265 Brownsboro Road, Suite 100 Winston Salem, NC 27106

Phone: 336-896-2227

CAREGIVER RESOURCES

Davie County Senior Services

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

Family caregiver support program that can provide respite (temporary break from caregiving) and vouchers for nutritional and incontinence supplies; resources and classes for caregivers.

Hospice & Palliative CareCenter 377 Hospital Street, Suite 103

Mocksville, NC 27028 Phone: 336-753-0212

Offers emotional support and comfort to patients and families; provides care to patients with potentially life-limiting illness, including Alzheimer's, congestive heart failure, COPD, dementia, emphysema, etc.

- Private Sitter List available at Davie County Home Health (336-753-6200)
- Salisbury Veterans Affairs Medical Center

1601 Brenner Avenue Salisbury, NC 28144 Phone: 704-638-9000

1-855-260-3274 (Caregiver Support Line)

For caregivers that need help at home or if caregivers just need someone to talk to about the caregiving situation.

COMPUTER TRAINING

The Adaptables

3908 Westpoint Boulevard, Suite B Winston Salem, NC 27103

Phone: 336-767-7060

1-866-894-3103

Web: www.theadaptables.com

Offers classes for people with disabilities.

Davie County Senior Services

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

Offers computer classes for those 55 and older.

CONSUMER PROTECTION

Better Business Bureau of Northwest North Carolina, Inc.

500 West 5th Street, Suite 2023 Winston Salem, NC 27101

Phone: 336-725-8348 or 800-777-8348 Operator hours: 9:00 a.m. – 3:30 p.m.

Researches the quality and legitimacy of businesses and charities.

 Senior Legal Helpline Phone: 1-877-579-7562
 Web: www.legalaidnc.org

Provides assistance on issues dealing with things such as purchase contracts,

collections dealings, and wrongful repossession cases.

CONTINUING CARE

See Long Term Care

COUNSELING AND MENTAL HEALTH

See also **Support Groups**

CareNet Counseling Services

412 North Main Street Mocksville, NC 27028 Phone: 336-716-0855

Hours: 8:00 a.m. – 5:00 p.m. (Monday-Friday)

Helps clients restore and maintain mental wellness. A few of the specific categories CareNet supports are stress, trauma, aging, caregiving, and mood disorders.

CenterPoint

4045 University Parkway Winston Salem, NC 27106

Phone: 336-714-9100 (Main office)

1-888-581-9988 (24-hour)

CenterPoint Wellness Center 172 South Clement Street Mocksville, NC 27028

Provides mental health, developmental disability, and substance abuse services. Wellness center provides educational and wellness programs for the community.

Divorce Care

Phone: 800-489-7778

Web: www.divorcecare.org

Find divorce support groups near you.

Family Services (Winston-Salem)

773 Sanford Avenue Mocksville, NC 27028 Phone: 336-751-4510

336-722-8173; ask for an Intake Specialist

Hours: 8:30 a.m. - 5:30 p.m. (Monday & Wednesday); 8:30 a.m. - 7:00 p.m.

(Tuesday & Thursday); 8:30 a.m. – 1:00 p.m. (Friday)

Offers counseling for family or couple distress, stress/depression, anxiety, anger

management, and grief or loss.

Fees: There is a fee; sliding scale offered for those in financial need.

Hospice & Palliative CareCenter

377 Hospital Street, Suite 103

Mocksville, NC 27028 Phone: 336-753-0212 336-768-3972

888-876-3663 (toll-free)

Offers grief counseling services including emotional support by licensed counselors, individual and group sessions, education regarding the grief process, skills for coping with the death of a loved one, and annual retreats & educational workshops.

Salisbury Veterans Affairs Medical Center

1601 Brenner Avenue Salisbury, NC 28144

Phone: 704-638-9000 or 800-469-8262

Inpatient and outpatient evaluation and treatment for psychiatric illness and adjustment challenges; also offers anger management and substance abuse support; confidentiality is respected.

• National Hopeline Network

Phone: 1-800-784-2433

 Triumph Mental Health 119 West Depot Street Mocksville, NC 27028

Phone: 336-751-5636

There is a diagnostic assessment to determine how Triumph can help each individual; offers person-centered planning, housing assistance, job skills assistance, substance abuse recovery, and wellness/illness management recovery groups.

DEAF & HEARING IMPAIRMENT

 Farmington Community Center 1723 Farmington Road Mocksville, NC 27028

Phone: 336-998-2912 (Laura Mathis)

Offers a social for people with hearing loss in the community; all ages.

 North Carolina Division of Services for the Deaf and the Hard of Hearing 122 N. Elm Street, Suite 900

Greensboro, NC 27401

Phone: 336-541-6451 (Voice and VP)

Assists in advocacy, communication needs, accessing appropriate community resources and borrowing books, CDs, DVDs, videos and other materials.

DENTAL SERVICES

 A Storehouse for Jesus 675 East Lexington Road Mocksville, NC 27028

Phone: 336-753-8081 or 336-751-1060

Provides dental care services to adults and some older children.

• Dentists Who Accept Medicaid

Web: www.ncdhhs.gov/dma/dental/dentalprov.htm

Donated Dental Services

1600 Evans Road Cary, NC 27513 Phone: 919-677-9001

Web: www.ncdental.org/ncds

Provides comprehensive dental care at no charge to people of all ages who are permanently disabled, elderly, or medically at-risk and lack adequate income to pay for needed dental care.

Salisbury Veterans Affairs Medical Center

1601 Brenner Avenue Salisbury, NC 28144

Phone: 704-638-9000 ext. 3373

1-800-469-8262

Full service dental care (excluding implants) for eligible service connected veterans. To determine eligibility call 704-638-9000 ext. 4066.

Wyo Dental Clinic (Yadkin County)

4314 Wyo Road

Yadkinville, NC 27055 Phone: 336-463-2073

This is a general practice clinic that bases its fees on an income sliding scale.

DISABILITY RESOURCES

The Adaptables

3908 Westpoint Boulevard, Suite B

Winston Salem, NC 27103

Phone: 336-767-7060

1-866-894-3103

Web: www.theadaptables.com

Encourages independent living for persons with disabilities through Advocacy, Peer Support, Independent Living Skills and Training, and Information & Referral.

Vocational Rehabilitation Services – North Carolina

Phone: 1-800-689-9090 or

919-324-1500 (Administration)

919-233-7075 (Assistive Technology) 919-855-3600 (Client Assistance)

Web: www.ncdhhs.gov/dvrs

Offers employment services, independent living services, client assistance services so you may know your rights as a DVRS consumer, and Disability Determination services if you would like to know more about Social Security and Medicaid benefit payments.

DISEASE SPECIFIC SERVICES

See Medical Supportive Services

ELDER ABUSE

Davie County Social Services - Adult Protective Services

228 Hospital Street Mocksville, NC 27028

Phone: 336-753-6250

Ensures protection for disabled adults being abused, neglected, or exploited;

provides support for caregivers.

Davie Domestic Violence

123 South Main Street Mocksville, NC 27028 Phone: 336-751-3450

Provides support groups and counseling for victims.

Ombudsman Program

Piedmont Triad Regional Council Area Agency on Aging 1398 Carrollton Crossing Drive

Kernersville, NC 27284 Phone: 336-904-0300 Web: www.ptrc.org

The Ombudsman Program provides education about abuse, neglect, and exploitation of older and disabled adults. The annual Walk to End Elder Abuse is hosted in June each year.

EMERGENCY ASSISTANCE / DISASTER PREPAREDNESS

A Storehouse for Jesus

675 East Lexington Road Mocksville, NC 27028 Phone: 336-753-8081

Supplies food, clothing, and household items to families in need in Davie County; clients asked to come no more than once a month; clients may come more than once a month if in a critical situation.

The Advocacy Center – Davie County

261 South Main Street Mocksville, NC 27028 Phone: 336-753-0407

Supplies financial support for utilities, rent, and basic needs of life to needy residents of Davie County.

American Red Cross NW Carolina Chapter

690 Coliseum Drive

Winston, Salem, NC 27106

Phone: 336-724-0511

Davie County Branch of American Red Cross 64 Court Square Mocksville, NC 27028 336-751-1347

Hours: 8:30am - 5:30pm (Monday - Friday)

Provides shelter, clothing, and counseling following a crisis.

Davie County Social Services

228 Hospital Street Mocksville, NC 27028 Phone: 336-753-6250

Provides short-term assistance to citizens in crisis situations when there are no other funds available to alleviate the crisis.

Davie County United Way

622 N. Main Street, Suite 211

Mocksville, NC 27028 Phone: 336-751-0313

Provides referral services for basic needs following a disaster; promotes financial stability and independence.

• Just Hope, Inc (JHI)

277 N. Main Street Mocksville, NC 27028

336-901-4241

www.justhopeinc.org

Assists with food for anyone, and provides many services for homeless.

Retired Senior Volunteer Program (RSVP)

622 North Main Street Mocksville, NC 27028 Phone: 336-753-8270

Assists with coordinating volunteers during a community emergency situation.

Salvation Army

622 N. Main Street Mocksville, NC 27028 Phone: 336-751-3334

Provides emergency lodging, food, and clothing to those in need. Appointments set up through Davie County Social Services.

EMPLOYMENT & JOB TRAINING

 Davie County Workforce Center 375 Hospital Street, Suite 101

Mocksville, NC 27028

Phone: 336-751-3315

Provides employment services assistance to customers.

• Winston-Salem Urban League's Senior Community Service Employment

Program (SCSEP)
201 West Fifth Street
Winston Salem, NC 27101
Phone: 336-725-5614
Web: www.wsurban.org

Provides education and training to get people back into the workforce.

FAN RELIEF PROGRAM

 Davie County Senior Services 278 Meroney Street Mocksville, NC 27028

Phone: 336-753-6230

Web: www.daviecountync.gov

Provides fans to those 60 and older without air conditioning living in Davie County. Fan quantities are limited and are subject to grant availability.

FINANCIAL MANAGEMENT

 Legal Aid of NC / Senior Legal Helpline 102 West Third Street, Suite 400 Winston Salem. NC 27120

Phone: 1-877-579-7562 Web: <u>www.legalaidnc.org</u>

Provides guidance on legal issues dealing with housing law, landlord/tenant issues, home ownership, and mortgage foreclosure.

 Senior Financial Care 123 South Main Street Mocksville, NC 27028 Phone: 336-896-1328

Provides personal budgeting and monthly expense management, credit and debt repayment counseling, reverse mortgage counseling, and fraud awareness and prevention counseling. Counselors available at Davie County Senior Services on Tuesdays or other times in Forsyth County.

FOOD ASSISTANCE

 A Storehouse for Jesus 675 East Lexington Road Mocksville, NC 27028

Phone: 336-753-8081

Provides food for families in need.

Davie County Senior Services

Mocksville Site – Main Office 278 Meroney Street Mocksville, NC 27028

Phone: 336-753-6230

Web: www.daviecountync.gov

<u>Farmington Site – Satellite Site</u>

1723 Farmington Road Mocksville, NC 27028 Phone: 336-998-3730 (Limited hours)

Nutritionally balanced lunch offered every weekday at both locations at no charge for those aged 60 or older who have filled out the paperwork; for those under 60 years of age or who do not wish to fill out the paperwork the full reimbursement amount is charged. Call for current prices.

Homebound Meal program is also available; provides a nutritionally balanced meal to homebound seniors 5 days a week; to qualify, one must be aged 60 or older and unable to cook for him/herself; person must also be homebound; call Mocksville site for an appointment for an assessment.

Food Nutrition Services (formerly Food Stamps)

Davie Social Services 228 Hospital Street Mocksville, NC 27028 Phone: 336-753-6180

Assists low-income families and individuals to buy adequate food to keep up a proper diet.

Just Hope, Inc (JHI)
 277 N. Main Street
 Mocksville, NC 27028
 336-901-4241

Web: www.justhopeinc.org

Assists with food for anyone, and provides many services for homeless.

Salvation Army

622 N. Main Street

Mocksville, NC 27028 Phone: 336-751-3334

Eligibility: For the community breakfast: need-based; an application is

required.

Provides food during crisis situations; holds a community breakfast 365 days a

year; also a food pantry available.

HOME CARE (IN-HOME AIDES)

Home Health Agencies Serving Davie County (private pay, private insurance and/or Medicare/Medicaid):

- A Touch of Care, LLC 336-723-6280
- Amedisys Home Health of Winston-Salem 336-768-7200
- **Bayada Home Health Care** 336-768-4000
- CareSouth Homecare Professionals 336-249-7813
- Emily's Home Care, LLC 336-722-4300
- Gentiva (Kannapolis) 704-933-1001
- **Gentiva (Statesville) –** 704-872-3606
- Gentiva (Winston-Salem Kimel Park Traditional) 336-760-0520
- Gentiva (Winston-Salem Peters Creek) 336-397-3331
- Gentiva (Winston-Salem Kimel Park ALF) 336-760-8336
- Health & Home Services, Inc. 704-971-6220
- Home Instead Senior Care 336-249-1011
- **Piedmont Home Care –** 336-248-8212
- **Piedmont HomeHealth –** 336-724-1197
- TenderHearted Home Care, LLC 704-612-4132
- Trustient 336-764-1000
- **WellCare** 336-753-6200

Other Home Care Resources:

CAP Program

223 Hospital Street

Mocksville, NC 27028

Phone: 336-751-8333

Offers in-home care to low income clients who need assistance with daily living.

WellCare

642 Wilkesboro Street Mocksville, NC 27028 Phone: 336-753-6200

Services provided are nursing, physical therapy, occupational therapy, speech therapy, in-home aide, and medical social work. Offers care on a daily, weekly, or monthly basis for homebound residents who are disabled, acute, or chronically ill and require skilled nursing care. Receives grant funding to provide limited in-home care to those who qualify at no expense.

 Hospice & Palliative CareCenter 377 Hospital Street, Suite 103

Mocksville, NC 27028 Phone: 336-768-3972 or

888-876-3663 (toll free)

Provides services that include visits by registered nurses, spiritual care as requested, nursing assistants, medical social workers, volunteers, physical, occupational and speech therapy as needed, and assistance in obtaining medical equipment and supplies.

PACE Program (Carolina Senior Care)

Phone: 336-746-3500

Eligibility: Must be 55 years old or older; must qualify for nursing facility

level of care determined by the State Medicaid Agency.

Strives to keep elderly citizens independent for as long as possible, while still getting the medical treatment they need.

HOME MODIFICATION / REPAIRS / ACCESSIBILITY

• The Adaptables

3908 Westpoint Boulevard, Suite B

Winston Salem, NC 27103

Phone: 336-767-7060

1-866-894-3103

Web: www.theadaptables.com

Non-profit organization that provides information and referral, advocacy, and community resources to persons with disabilities.

Blaise Baptist Church (Handyman Ministry)

134 Blaise Church Road Mocksville, NC 27028 Phone: 336-751-3639

Helps with home repairs; builds handicap-accessible ramps; apply through the church; can usually provide only volunteer labor, not materials.

Davie County Senior Services

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

Contact for information and referrals for home repairs and services.

North Carolina Baptist Aging Ministry (NCBAM)

PO Box 338

Thomasville, NC 27361

Phone: 1-336-474-1221 or 1-877-506-2226

Web: www.ncbam.org

Provides information and referrals on connecting the aging and their families with resources to meet needs. Can help build wheelchair ramps for older adults through the Rampin' Up Program.

Rural Development Center

1450 Fairchild Drive

Winston Salem, NC 27105

Phone: 336-751-5011 (Mocksville)

336-767-8160 (Winston-Salem)

Provides loan consultation and eligibility determination, finances homes, helps with necessary repairs for homes of elderly, advises about available grant money.

Vocational Rehabilitation Services – North Carolina

2801 Mail Service Center

Raleigh, NC 27699

Phone: 1-800-689-9090 or

919-324-1500 (Administration)

919-233-7075 (Assistive Technology)

919-855-3600 (Client Assistance)

Web: www.ncdhhs.gov/dvrs

Assists individuals with services that provide an alternative to institutionalization when possible; offers home and vehicle modification services.

YVEDDI Weatherization Program

PO Box 309

Boonville, NC 27011 Phone: 336-367-7251

Eligibility: Families with income below 150% of the Federal Poverty Level. Conducts energy audits to find the best ways to keep homes warm in the winter, cool in the summer, and safe year-round.

HOUSING

Low Income Housing:

• Cambridge Creek Apartments

300 Milling Road

Mocksville, NC 27028 Phone: 336-751-5128

Section 8 Housing apartments.

Cedar Ridge

1000 Hardison Street Mocksville, NC 27028 Phone: 336-751-0226

Income Restricted Senior Housing apartments.

Mock Place Apartments

401 North Main Street Mocksville, NC 27028

Phone: 336-765-3906 (Tuesday & Thursday)
Section 8 Housing apartments for elderly individuals.

Rowan Pointe Apartments

127 Willhaven Drive Mocksville, NC 27028 Phone: 336-753-1385

Section 8 Housing apartments.

The Glen

300 Milling Road

Mocksville, NC 27028 Phone: 336-751-2070

Income Restricted Housing apartments.

Willow Pond Apartments (scheduled for completion early 2014)

901 Yadkinville Road Mocksville, NC 27028 Phone: 336-751-0052

Affordable housing for older adults.

Other Resources:

Habitat for Humanity

PO Box 1384

Mocksville, NC 27028 Phone: 336-751-7515

Web: www.daviehabitat.org

Builds homes then sells them at cost (non-profit); application available online.

Hope Homes of Davie County

Phone: 336-998-5083 (Bethlehem United Methodist Church)

Provides help with housing to persons whose income falls below poverty.

Housing Department

Piedmont Triad Regional Council 1398 Carrollton Crossing Drive

Kernersville, NC 27284

Phone: 336-904-0300 (Tuesday, Thursday, & Friday)

Office Hours: 9:00 a.m. - 4:00 p.m. (The Brock Center- 622 N. Main Street,

Mocksville)

Web: www.ptrc.org

Provide rent-paying assistance to low income families. The HUD-assisted program requires a completed Pre-Application, no electronic or faxed submissions. Families are placed on a waiting list based on when they apply. Preferences on selection include the person being elderly, disabled, or having dependent children.

INSURANCE INFORMATION

 Davie County Senior Services – Seniors' Health Insurance Information Program (SHIIP)

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

Volunteers trained through the NC Department of Insurance can help answer questions about Medicare, Medicare supplements, and Medicare's Prescription Drug program. Assistance is available to any age person on Medicare. Meetings are by appointment only. Call for an appointment.

Medicaid (Davie Social Services)

228 Hospital Street Mocksville, NC 27028 Phone: 336-753-6250

Ensures people who are unable to pay for medical care can be eligible for care.

LEGAL SERVICES & ADVANCE DIRECTIVES

Davie County Senior Services – Legal Aid Program

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

Provides limited legal assistance to low income seniors aged 60 & older. For those who cannot afford it, grant funds pay attorney fees for such things as a will, power of attorney, health care power of attorney and a living will. You must make an appointment prior to seeing the attorney. Call for an appointment.

 Hospice & Palliative CareCenter 377 Hospital Street, Suite 103

Phone: 336-768-3972 or 888-876-3663 (toll free)

Web: www.hospicecarecenter.org/services/living-will-and-healthcare-

power-attorney

Advice available concerning Living Wills and Healthcare Power of Attorney. Starter documents available for both on the web.

 Senior Legal Helpline Phone: 1-877-579-7562
 Web: www.legalaidnc.org

Offers advice and information on housing, consumer, employment, and civil law. If extensive services seem to be required, they will refer further assistance.

LIFE ALERT PROGRAMS

 ADT Companion Service Phone: 1-888-609-4093

Provides connection to an ADT monitoring Professional 24/7; waterproof personal help button; two-way voice intercom; sensors that detect unsafe temperatures can be installed to send alerts as well.

• CareLine Telephone Alert

Phone: 336-751-8363 (Judy Jordan)

Installed in the home; gives access to emergency personnel; monitored 24/7; clients may submit list of emergency contacts.

Freedom Alert

Phone: 336-463-5022

Through Yadtel, a 2 way emergency pendant communicator that is purchased upfront, with no activation or monthly fees.

• The PERS-2400A System

Phone: 888-797-1044 (toll free)

Tabletop alert transmitter and wireless transmitter included; allows you to speak with an Emergency Monitoring Center operator directly until help arrives.

Philips Lifeline Medical Alert Service

Phone: 1-800-543-3546

Web: www.lifelinesystems.com

Provides a device for summoning help 24/7; a reassuring person will assess the situation and talk with the individual; an Associate will contact a neighbor, loved one, or emergency services based on specific needs.

Yadtel Pals

Phone: 336-463-7233

A person alert service that works with a standard telephone jack to provide full

house and yard coverage for an average size home.

LONG-TERM CARE

LICENSED LONG-TERM CARE FACILITIES

<u>Continuing Retirement Care Community (CCRC) – Offers all three levels of care: independent living, assisted and skilled nursing:</u>

 Bermuda Village Retirement Center 142 Bermuda Village Drive Advance, NC 27006

Phone: 336-998-6112

Skilled Nursing Facilities (Nursing Homes):

 Autumn Care of Mocksville 1007 Howard Street Mocksville, NC 27028

Phone: 336-751-3535

Bermuda Commons Nursing & Rehab Center

316 NC Hwy 801 South Advance, NC 27006 Phone: 336-998-0240

Adult Care Homes (Assisted Living):

 Davie Place Residential Care 337 Hospital Street Mocksville, NC 27028

Phone: 336-751-2175

• The Heritage of Cedar Rock

191 Crestview Drive Mocksville, NC 27028 Phone: 336-751-1515 Somerset Court of Mocksville 150 Ken Dwiggins Drive Mocksville, NC 27028 Phone: 336-751-1209

Family Care Homes:

Magnolia Place
 270 Duke Street
 Mocksville, NC 27028
 Phone: 336-936-9356

Other Resources:

Ombudsman Program
 Piedmont Triad Regional Council Area Agency on Aging 1398 Carrollton Crossing Drive Kernersville, NC 27284

Phone: 336-904-0300
Web: www.ptrc.org

The Regional Long-Term Care Ombudsmen are advocates for residents residing in long-term care facilities. Ombudsman is a Swedish word meaning Citizen Advocate. The Ombudsmen are advocates for residents' rights, are responsible for investigating complaints made by or on the behalf of the residents, and are a source of information regarding the selection of a long term care facility.

MEDICAL CLINICS

 A Storehouse for Jesus 675 East Lexington Road Mocksville, NC 27028

Provides modical clinics

Provides medical clinics for Davie County residents who are uninsured (including not having Medicaid), whose household gross income is within 200% of the Federal Poverty Level, and who are unable to receive medical care through any other source.

Health Care Access

North Cleveland Avenue Winston Salem, NC 27103

Phone: 336-723-6565 (Winston-Salem) 336-849-7708 (Yadkin County)

Web: www.hcaccess.org

Eligibility: Within 200% of the Federal Poverty Guideline.

Provides physicians to give medical care to people who are medically uninsured.

MEDICAL COMPLAINTS

Medicare Beneficiaries Complaint Hotline

Phone: 1-800-722-0468

Accepts complaints related to medical care in a variety of settings including the home, hospital, or other care facilities.

MEDICAL EQUIPMENT & LOAN CLOSETS

Cancer Services

3175 Maplewood Avenue Winston Salem, NC 27103

Phone: 336-760-9983

Durable medical equipment donated for clients to come and check out at no

charge.

Med Aid

1900 South Hawthorne Road, Suite 564

Winston Salem, NC 27103

Phone: 336-714-2359

Durable medical equipment donated for clients to borrow.

MEDICAL SUPPORTIVE SERVICES

Davie County Health Department – Diabetes Program
 Diabetes Program

210 Hospital Street Mocksville, NC 27028 Phone: 336-753-6750

Work with pre-diabetics, Type 1 / Type 2 diabetics, and gestational diabetics to help with understanding of the fundamentals of the disease including: what it is, what medications go along with it, blood glucose monitoring education, the importance of physical activity, and nutritional advice as well.

Davie County Home Health

PO Box 848

642 Wilkesboro Street

Mocksville, NC 27028

Phone: 336-753-6200

Services provided are nursing, physical therapy, occupational therapy, speech therapy, in-home aide, and medical social work. Offers care on a daily, weekly, or monthly basis for homebound residents who are disabled, acute, or chronically ill and require skilled nursing care.

• Dialysis Centers

Davie Kidney Center (part of Wake Forest Baptist Hospital)

190 Interstate Drive Mocksville, NC 27028

Phone: 336-753-1210 (Davie Campus) 336-748-0575 (Administration) 336-724-0468 (Miller Street) 336-744-0577 (Northside) 336-721-1360 (Piedmont)

336-761-8808 (Salem Kidney)

Web: www.wfopd.com

 Hospice & Palliative Care Center 377 Hospital Street, Suite 103

Mocksville, NC 27028 Phone: 336-768-3972

Web: www.hospicecarecenter.org

LiveStrong at the YMCA

215 Cemetery Street Mocksville, NC 27028 Phone: 336-751-9622

1-800-872-9622, extension 8897

A 12-week, small group program designed for adult cancer survivors; helps cancer survivors with the shift from cancer treatment to feeling physically and emotionally strong enough to attempt to return to normal life.

MEDICARE

See Insurance

MENTAL HEALTH

See Counseling & Mental Health

NURSING HOMES

See Long Term Care

NUTRITION EDUCATION

 Cooperative Extension 180 South Main Street Mocksville, NC 27028 Phone: 336-753-6100

Educators help people sort fact from fad when it comes to nutrition; offers

programs on physical activity and heart-healthy eating.

Davie County Health Department

210 Hospital Street Mocksville, NC 27028 Phone: 336-753-6750

336-753-6178 (Cathy Manson; dietician) Eligibility: Must be a resident of Davie County

Medical Nutrition Therapy (MNT); provides assistance with monitoring cholesterol, blood pressure, diabetes, heart disease, and weight management.

NUTRITIONAL SUPPLEMENTS

Abbott Patient Assistance Program

Phone: 800-258-7677

Web: www.abbottnutrition.com/products

The website assists in finding stores that carry Abbott nutritional products.

Davie County Senior Services – Ensure Program

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

This program provides free nutrition supplements (currently Ensure Plus) to seniors whose doctors prescribe supplementation. Qualifying seniors must be an existing nutrition client (receiving congregate or homebound meals) or 60 and older and unable to tolerate solid foods. Call for appointment for an assessment.

PRESCRIPTION ASSISTANCE

 A Storehouse for Jesus 675 East Lexington Road Mocksville, NC 27028

Phone: 336-753-8081

Pharmacy hours: 8:30 a.m. – until (Monday & Wednesday); 5:30 p.m. – until (1st & 3rd Monday & every Thursday); 8:30 a.m. – until (Tuesday mornings) *Allows free medications for qualifying patients.*

Cancer Services

3175 Maplewood Avenue Winston Salem, NC 27103

Phone: 336-760-9983

Eligibility: based upon Federal Poverty Guidelines; call for interview.

Assists cancer patients in getting cancer-related medications.

Davie County Senior Services – Seniors' Health Insurance Information Drogram (SHIID)

Program (SHIIP) 278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

Can help those on Medicare with Limited Income apply for "Extra Help" on prescription costs, available through the Social Security Office. Those on Medicaid automatically qualify and do not need to enroll.

Davie County Social Services – Emergency Relief Fund

228 Hospital Street Mocksville, NC 27028 Phone: 336-753-6250

For people who do not qualify for Medicaid; helps those people in crisis situations obtain prescription medications.

Davie County Social Services – Medicaid

228 Hospital Street Mocksville, NC 27028 Phone: 336-753-6250

For people who are unable to afford prescription medications.

Health Care Access

Phone: 336-723-6565 (Winston-Salem)

336-849-7708 (Yadkin County)

Web: www.hcaccess.org

Eligibility: Within 200% of the Federal Poverty Guideline

Assists medically uninsured people in getting prescription medications.

Med Aid

1900 South Hawthorne Road, Suite 564

Winston Salem, NC 27103

Phone: 336-714-2359

Helps low income, uninsured residents obtain free prescriptions.

PROPERTY TAX RELIEF

• Davie County Tax Administration – Tax Exemption

123 South Main Street Mocksville, NC 27028 Phone: 336-753-6120

Eligibility: Elderly and disabled individuals:

-annual income equal to or less than \$28,100

-at least 65 years of age or totally/permanently disabled

-Exemption: reduce by \$25,000 or 50% of the value of the home & 1

acre of land; whichever makes a greater difference.

Disabled Veterans:

-Honorably discharged

-100% disabled due to a service injury

-Exemption: reduce \$45,000 from value of home & 1 acre of land

RECREATION & SELF ENRICHMENT

Davie Arts Council

622 North Main Street Mocksville, NC 27028 Phone: 336-751-3000

Features art exhibits & music, theatre, and dance performances.

Davie County Library – Cooleemee Branch

Phone: 336-284-2805

Hours: 12:00 p.m. - 6:00 p.m. (Monday)

10:00 a.m. - 12:30 p.m. & 1:30 p.m. - 5:00 p.m. (Tuesday - Friday)

CLOSED (Saturday & Sunday)

Davie County Library – Mocksville Branch

371 North Main Street Mocksville, NC 27028 Phone: 336-753-6030

Web: www.library.daviecounty.org

Hours: 9:00 a.m. - 8:30 p.m. (Monday-Thursday)

9:00 a.m. – 5:30 p.m. (Friday) 9:00 a.m. – 3:00 p.m. (Saturday) 2:00 p.m. – 5:00 p.m. (Sunday)

Offers a variety of programs for the entire family.

Davie County Recreation & Parks

644 North Main Street Mocksville, NC 27028 Phone: 336-753-8326

Information on county park and recreation facilities as well as recreational activities for all ages.

• Davie County Senior Services

Mocksville Site - Main Site

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov/seniorservices

Farmington Site - Satellite Site

1723 Farmington Road Mocksville, NC 27028 Phone: 336-998-3730 (Limited hours)

Offers a multitude of programs and activities through the Senior Center for adults 55 and older. Activities include exercise classes and fitness center, educational seminars, parties and social events, computer classes, card and board games, art and craft activities, day trips and multinight extended trips, etc.

Davie Family YMCA

215 Cemetery Street Mocksville, NC 27028 Phone: 336-751-9622

Hours: 5:00 a.m. - 9:00 p.m. (Monday-Thursday)

5:00 a.m. - 8:00 a.m. (Friday) 8:30 a.m. - 5:00 p.m. (Saturday) 1:00 p.m. - 5:00 p.m. (Sunday)

Active Older Adults program including group outings, health education, group fitness & Bible study.

RESPITE

See Caregiving

SOCIAL SECURITY

- National toll-free number 1-800-772-1213
- Social Security Administration 1840 Jake Alexander Boulevard Salisbury, NC 28147

Phone: 704-216-8330

SUBSTANCE ABUSE

See Counseling & Mental Health

SUPPORT GROUPS

See also Counseling & Mental Health

 Alcoholics Anonymous – Davie Wellness Center 142 Gaither Street Mocksville, NC 27028 336-413-1410

Weekly meeting on Tuesdays from 12:00 – 1:00. Open to all seeking to recover and support their recovery from alcoholism or other addictive substances.

Davie County Senior Services – Alzheimer's Support Group

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov

Group meets once a month for those caring for a loved one with Alzheimer's or other dementia, but is open to any caregiver that can benefit. Meetings may consist of sharing time and/or guest speakers. This group is offered in conjunction with the Alzheimer's Association. Open to any age.

• Grief Share - Hillsdale Methodist Church

5018 US Hwy 158 Advance, NC 27006 Phone: 336-998-4020 Web: www.griefshare.org

The website can be used to find support groups in your area.

TAXES

Davie County Senior Services

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov/seniorservices

Volunteers through AARP prepare income taxes for seniors and low income

adults free of charge.

Davie County Tax Administration

Phone: 336-753-6120 (Assessing) 336-753-6130 (Collections) 336-753-6140 (Revaluation)

Hours: 8:00 a.m. - 5:00 p.m.

Can answer questions regarding taxes, accept payment for taxes and handle elderly tax exemption program.

IRS

Phone: 336-728-4039 (Winston-Salem)

1-800-829-1040 (National line)

Web: www.irs.gov

Contact for tax related issues.

North Carolina Department of Revenue

Phone: 336-896-7024 Web: www.dornc.com

TELEPHONE REASSURANCE

Davie County Senior Services

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov/seniorservices

This program provides a daily telephone call to anyone who lives alone, and is

either 55 years of age or older, or is an adult with a physical disability.

TRANSPORTATION

Caliber Patient Care

336-780-7182

Provides non-emergency ambulatory service, wheelchair transport and stretcher transport

Providence Transportation

1040 Randolph Street, Suite 32

Thomasville, NC 27360 Phone: 336-472-7433

Provides non-emergency medical transportation.

YVEDDI

PO Box 309

533 North Carolina Hwy 601 North

Boonville, NC 27011

Phone: 336-751-2187 (Local)

1-855-820-0022 (Toll Free)

336-367-7251 (Corporate Office)

Hours: 6:00 a.m. - 6:00 p.m.

Community/public transportation for medical visits, shopping trips, special events,

veteran affairs, work commutes, etc.

Fees: Vary according to destination / mileage

UTILITY ASSISTANCE

Davie County Social Services

228 Hospital Street Mocksville, NC 27028 Phone: 336-753-6180

Eligibility: All members of household must be at least 60 years old; also

must be income eligible.

Provides an annual one-time energy assistance payment.

YVEDDI Weatherization Program

PO Box 309

Boonville, NC 27011 Phone: 336-367-7251

Eligibility: Families with income below 150% of the Federal Poverty Level. Conducts energy audits to find the best ways to keep homes warm in the winter,

cool in the summer, and safe year-round.

VETERAN'S SERVICES

Davie County Veteran's Services

277 Meroney Street Mocksville, NC 27028 Phone: 336-753-6225

Provides Davie County military veterans and their dependents with information, counsel, and assistance with entitlement to benefits, as well as other matters relating to service in the armed forces of the United States; burial benefits; death pension; disability compensation, disability pension; medical and hospital treatment; scholarships for children of veterans.

 Forsyth Veteran Affairs 2511 Neudorf Road Clemmons, NC 27012 336-766-1496

Provides assistance with health care, benefits and services, and burials and memorials for military veterans.

 Salisbury Veterans Affairs Medical Center 1601 Brenner Avenue

Salisbury, NC 28144

Phone: 704-638-9000 or 800-469-8262

Provides assistance with health care, benefits and services, and burials and memorials for military veterans.

VOLUNTEER OPPORTUNITIES

• Davie County Senior Services

278 Meroney Street Mocksville, NC 27028 Phone: 336-753-6230

Web: www.daviecountync.gov/seniorservices

Provides many on-site volunteer opportunities, as well as listing of some other

agencies' needs.

VOTER REGISTRATION

 Davie County Elections 161 Poplar Street Mocksville, NC 27028

Phone: 336-753-6072

Registers, transfers, and re-registers, if need be, to vote.

Quick Reference Guide

A	
A Storehouse for Jesus	336-753-8081
A Touch of Care, LLC	336-723-6280
Abbott Patient Assistance Program	1-800-258-7677
Abundant Living – Salisbury	
ADT Companion Service	
Alcoholics Anonymous	
Alzheimer's Association of Western Carolina	800-272-3900
Alzheimer's North Carolina	919-832-3732
Amedisys Home Health of Winston-Salem	336-768-7200
American Red Cross NW Carolina Chapter	
Autumn Care of Mocksville	
B	
Bayada Home Health Care	
Bermuda Commons Nursing & Rehab Center	
Bermuda Village Retirement Center	
Better Business Bureau of Northwest NC, Inc	
Blaise Baptist Church (Handyman Ministry)	336-751-3639
С	
Caliber Patient Care	226 700 7102
Cambridge Creek Apartments	
Cancer Services	
CAP Program CareLine Telephone Alert	336-731-6333
CareNet Counseling Services	
CareSouth Homecare Professionals	226-240-7813
Cedar Ridge	
CenterPoint	
Cooperative Extension	
Cooperative Extension	550-755-0100
D	
Davie Arts Council	336-751-3000
Davie County Elections	
Davie County Health Department	
Davie County Library	336-753-6030
Davie County Parks & Recreation	336-751-2325
Davie County Senior Services (Farmington Site)	
Davie County Senior Services (Mocksville Site)	
Davie County Social Services	
Davie County Social Worker for the Blind	336-753-8800
Davie County Tax Administration	
•	

Davie County United Way. Davie County Veteran's Services. Davie County Workforce Center. Davie Domestic Violence. Davie Family YMCA. Davie Kidney Center. Davie Place Residential Care. Divorce Care. Donated Dental Services.	336-753-6225 336-751-3315 336-751-3450 336-751-9622 336-753-1210 336-751-2175 1-800-489-7778
E Elders Center of Iredell County Elizabeth & Tab Williams Adult Day Care – Winston-Salem Emily's Home Care, LLC	336-724-2155
Family Services (Winston-Salem) Farmington Community Center Food Nutrition Services (formerly Food Stamps) Forsyth Veterans Affairs. Freedom Alert	336-998-2912 336-753-6180 336-766-1496
Gentiva (Kannapolis) Gentiva (Statesville) Gentiva (Winston-Salem – Kimel Park ALF) Gentiva (Winston-Salem – Kimel Park Traditional) Gentiva (Winston-Salem – Peters Creek) Godbey Creek Canine Rescue Grief Share (Hillsdale United Methodist Church)	704-872-3606 336-760-8336 336-760-0520 336-397-3331 336-972-4511
H Habitat for Humanity Health & Home Services, Inc Health Care Access Heritage of Cedar Rock Home Instead Senior Care Hope Homes of Davie County Hospice & Palliative CareCenter Humane Society of Davie County.	704-971-6220 336-723-6565 336-751-1515 336-249-1011 336-998-5083 336-753-0212
I IRS	1-800-829-1040
Just Hope, Inc	336-901-4241

L Legal Aid of NC / Senior Legal Helpline Life Center of Davidson (Lexington). Lions Club. LiveStrong at the YMCA.	336-249-2155
Magnolia Place	336-714-2359 336-753-6250 1-800-722-0468
National Hopeline Network. North Carolina Baptist Aging Ministry (NCBAM). North Carolina Department of Revenue. North Carolina Division of Services for the Deaf and the Hard of Hearing. North Carolina Library for the Blind. North Carolina Services for the Blind.	1-877-506-2226 336-896-7024 336-541-6451 1-800-388-2460
O Ombudsman Program	336-904-0300
PACE Program (Carolina Senior Care). Philips Lifeline Medical Alert Service. Piedmont Home Care. Piedmont HomeHealth. Piedmont Triad Regional Council. Private Sitter List. Providence Transportation.	1-800-543-3546 336-248-8212 336-724-1197 336-904-0300 336-753-6230
R Rowan Pointe ApartmentsRural Development Center	
Salisbury Veteran Affairs. Salvation Army. Senior Financial Care. Senior Legal Helpline. Silver Alert. Social Security Administration (National).	336-751-3334 336-896-1328 1-877-579-7562 1-800-522-5437

Social Security Administration (Salisbury)	/04-216-8330
Somerset Court	
Sticht Center on Aging and Rehabilitation	
Grant	
Т	
TenderHearted Home Care, LLC	704-612-4132
The Adaptables	
The Advocacy Center – Davie County	
The Carter House at Bermuda Village	
The Glen	
The PERS-2400A System	
Triumph Mental Health	336-751-5636
Trustient	336-764-1000
V	
Vocational Rehabilitation Services – North Carolina	1-800-689-9090
Todalona Honasilation Collinson Carolina III	
W	
w	336-753-6200
W Wellcare	336-753-6200
W Wellcare Willow Pond Apartments.	336-753-6200 336-751-0052
W Wellcare Willow Pond Apartments Winston-Salem Urban League's Senior Community Service	336-753-6200 336-751-0052 336-725-5614
W Wellcare Willow Pond Apartments Winston-Salem Urban League's Senior Community Service Employment Program (SCSEP)	336-753-6200 336-751-0052 336-725-5614
W Wellcare Willow Pond Apartments Winston-Salem Urban League's Senior Community Service Employment Program (SCSEP) Wyo Dental Clinic (Yadkin County) Y	336-753-6200 336-751-0052 336-725-5614 336-463-2073
W Wellcare Willow Pond Apartments Winston-Salem Urban League's Senior Community Service Employment Program (SCSEP) Wyo Dental Clinic (Yadkin County)	336-753-6200 336-751-0052 336-725-5614 336-463-2073
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